



## Corporate Profile

Your Life Safety Mission is Our Passion.

■ Mission Critical Partners, Inc. (MCP) is committed to delivering top quality technical and operational consulting services to help mission critical managers excel in meeting challenges. Headquartered in State College, PA, with offices in Harrisburg, PA, and Southlake, TX (near Dallas/Fort Worth), MCP serves clients throughout North America. Our award-winning team consists of former public safety managers, project management professionals (PMPs), and technology, forensic and policy specialists. MCP principals have each invested more than two decades in the 9-1-1 industry and continue to serve in key leadership roles in all the major industry organizations—NENA, APCO, and 91A—and as advisors to key federal and state governmental bodies. Our mission is to support our life safety communications clients through improved policy, systems and processes.

**Our mission is to be your partner.**

Our approach, as former clients ourselves, is to provide optimal service that fits the mission critical communications environment. Through this approach, we serve our clients so you can be the best at what you do. An important value we bring is the understanding of how policy, financing, governance, operations, and technology converge to holistically solve complex issues. We are committed to being listeners, responsive, consistent, accountable, objective and visionary.



We recognize that complex issues require progressive solutions. MCP works closely with the public and private sector to develop a sound approach by first seeking to understand the challenge, analyzing the data and information available and developing a durable resolution to the challenge. This is accomplished by working with industry professionals and converging available options into reliable solutions. We provide unbiased recommendations and are independent of vendors providing mission critical products.

### Service Areas Include:

- Executive Consulting/Master Planning
- Next Generation 9-1-1 Services
- Facility/Technology Integration
- Broadband Deployment
- Consolidation Services
- Emergency Management Communications
- Land Mobile Radio
- Forensics/Systems Analysis

**MissionCriticalPartners**