



■ The Mission Critical Partners, Inc. (MCP) staff has extensive experience with planning, designing, procuring, negotiating and implementing all Next Generation 9-1-1 (NG9-1-1) call delivery and processing elements. As stated throughout the industry, Next Generation is a journey. Simply put, the Public Safety Answering Point (PSAP) environment will continually evolve with new technologies, processes and expectations. The MCP project team lays out a clear Master Plan that recognizes the impact NG9-1-1 has on all aspects of the PSAP. As Next Generation drivers, MCP helps elected officials, PSAP managers, stakeholders and funding agencies understand the NG9-1-1 impact upon all PSAP systems including technology, human, policy and funding.

The MCP approach is to establish a thorough understanding of the environment unique to each PSAP or region. This includes funding models, system life-cycle analysis, objectives, incident processing approach, network resources, and

governance opportunities. While many firms simply want to discuss call delivery, MCP develops a plan for incident processing in the PSAP, incident dispatch and data management. MCP develops a comprehensive Master Plan for the agency or region and a conceptual design to NG9-1-1 deployment. The Master Plan considers all options and establishes timely deployment by incrementally upgrading technology and recommending policy, funding and governance modifications.

Experience Includes:

- Master Planning (Capital Plan, Operational Impact, Schedule & Governance)
- Design
- Procurement (Network, CPE)
- Network Services
- Systems Convergence and Integration
- Microwave & Wireless Broadband
- Computer Aided Dispatch (CAD)
- ESInet Core Functions
- Records Management
- Customer Premise Equipment
- Routers
- Switches
- Mobile Data
- Applications
- Punch List Development
- Acceptance Testing
- Implementation Project Management
- IP Networks
- ESInet