REFERENCE LINKS SHARED IN TODAY'S WEBINAR

COVID-19: Actionable Ideas to Help Your ECC Sustain Operations

WELLNESS

- 911 Wellness Foundation
- NENA's Wellness Continuum

CONTINUITY OF OPERATIONS (COOP) PLANS

- Two examples of COOP plans: NENA's COVID-19 Resources
- NFPA 1600 – Standard on Continuity, Emergency, and Crisis Management
- NENA-INF-017.3-2018 Communication Center/PSAP Disaster and Contingency Plans
- APCO/NENA ANS 1.102.3-2020 ECC Services Capability Criteria Rating Scale
- FEMA IS-1300: Introduction to Continuity of Operations (online training)
- DHS CISA Telecommunications Service Priority (TSP), including Government Emergency Telecommunications Service (GETS) and Wireless Priority Service (WPS)
- FirstNet Deployable Program

ECC OPERATIONS

- CDC Interim Guidance for PSAPs: https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-for-ems.html
- FEMA Ready Responder Emergency Planning for First Responders and their Families: https://www.ready.gov/sites/default/files/documents/files/RRToolkit.pdf
- National 911 Program: 911.gov

CYBERSECURITY THREATS

- NIST Cybersecurity Framework
- Center for Internet Security
- National 911 Program – Cybersecurity Resources
- DHS Cybersecurity & Infrastructure Security Agency
- DHS SAFECOM – Cyber Risks to NG911
- Recent & upcoming MCP webinars on cybersecurity

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